

Corporate Area To Benefit From 3 New Sewerage Projects

In our continued drive to improve and expand the sewerage network protecting the health and environment of the Corporate Area, the National Water Commission (NWC) through different contractors will commence construction of three new sewers and related laterals during the week of Monday, July 20, 2009.

The projects being constructed under this sewerage expansion programme include Paddington Terrace, Wiggan Loop and Barbican Road Sanitary Collector Sewers by contractors G. M. & Associates Ltd., Ronham & Associates Ltd. and D. Bissasor & Associates Ltd. respectively and will cost the Commission approximately J\$77 million. Work on these projects is set

to be substantially completed within 6 – 8 months.

During the projects, the National Water Commission and its contractors will make every effort to keep disruptions in water supply, disruptions to vehicular and pedestrian traffic as well as other inconveniences to an absolute minimum. Unfortunately however, some temporary inconvenience will be unavoidable.

The public is advised to observe the instructions of assigned flag persons and avoid the areas of work wherever possible. The National Water Commission apologizes for any inconvenience caused by these necessary and beneficial projects.

Drought Affects Hermitage/Constant Spring System NWC Urges Conservation



File Photo of a depleted Hermitage Dam in St. Andrew.

The National Water Commission is urging customers served by the Hermitage/Constant Spring Water Supply System to continue to conserve on their use of water especially as the water storage at the Hermitage Dam has dwindled to less than 50% of its capacity.

The low storage at the facility is as a consequence of the less than normal rainfall levels resulting in low yields from the rivers that feed the Hermitage Dam as well as the increased demand for the commodity during these hot dry months.

NWC Urges Bogue Estate To Get Connected

After successfully completing the construction of new sewer mains in the Bogue Industrial Estate in Montego Bay, the National Water Commission (NWC) is now urging property owners in the area to get connected to the new system that will allow for the proper collection, transporting and treatment of sewage generated on private premises.

In a letter to property owners and occupants the NWC said that although connecting to the system is a private responsibility, "the NWC

will provide every possible assistance to ensure that properties are properly connected and discharging into the public sewers in the shortest possible time. You must therefore make contact with the NWC to ensure that connection is made in accordance with the required specifications of the NWC."

Under the provisions of the NWC Act, NWC will start charging sewerage rates to all water supply accounts in the Bogue Industrial Estate.

New Customer Information System Coming Soon To NWC

Work continues apace to achieve the end of August date for the implementation of a new customer information system (CIS) to enable improved service to customers and more efficient management decision-making at the National Water Commission.

The US\$7M CIS project is being implemented as part of modernizing the information technologies available to support customer service efficiencies.

According to Corporate Public Relations Manager Charles Buchanan, the National Water Commission has long recognized the need to improve the Customer Account System (CAS), computerized system

that supported most of its customer service activities. But the high cost of an appropriate replacement system frustrated plans for changing this system for many years.

CIS Project Manager, Mrs. Coleen Palmer-Wright, explains that the objective of the CIS Implementation Project is to "modernize the National Water Commission's legacy Customer Information and Billing Systems processes, procedures, and requirements to provide a long-term automated solution that is user-friendly and powerful enough to meet the current and anticipated future needs of NWC."

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