



TO: NEWS EDITORS

November 6, 2009

NWC “QUERY BILL ONLINE” FEATURE REINSTATED

The National Water Commission wishes to advise that the Query Bill Online feature on its website, www.nwcjamaica.com, has been reinstated and customers may once again be able to view their bill balances.

The Query Bill Online feature allows customers to access account balances in instances where bills are in-transit, and is easier and more convenient to use than by way of telephone contact.

The National Water Commission thanks its valued customers for their patience and understanding during the period for which the feature was inoperable, and regrets any inconvenience which might have been caused.

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