



To: All News Editors

Tuesday, May 04, 2010

AN IMPORTANT NWC STATEMENT

NWC OPERATIONS THREATENED BY STRIKE ACTION

The National Water Commission (NWC) wishes to advise the public that, as a result of industrial action on the part of some of our employees, normal service cannot be guaranteed at this time. The public is therefore warned to expect possible unplanned interruptions in their water supply services and other difficulties in accessing some Commercial Offices and completing transactions with the National Water Commission today.

Since this morning, operations at some facilities have already been affected and further disruptions have been threatened.

While the Management of the National Water Commission continues to do everything we can to maintain the operations of all our systems and also to continue to meet and discuss outstanding issues with Union Representatives, customers are urged to store water and make alternative arrangements wherever possible.

In the meantime, customers are also urged to make payments on water bills using the range of payment options including:

- National Commercial Bank branches islandwide, Tele-Midas and www.jncb.com
- Jamaica National Building Society branches islandwide
- Scotiabank's Telescotia and www.scotiabank.com.jm
- RBTT branches islandwide
- Paymaster Offices islandwide and www.paymaster-online.com
- Bill Express Offices islandwide and www.billexpressonline.com
- Jamaica National Building Society branches islandwide
- Prime Trust Financial Corporation
- Alliance Investment Management
- Pan Caribbean Bank Ltd

Customers may also contact our Call Centre at 1 888 CALL NWC (i.e., 1 888 225 5692) for queries and other emergencies.

The Management of the NWC hopes to keep as many offices open and maintain normality on as many systems as possible. It is also our hope that there will be a speedy and reasonable resolution to the present issues and that normality will be urgently restored to all systems. In this regard the Management has met with Union Representatives at the Ministry of Labour for several hours yesterday into late last night and is scheduled to meet again today with a view to reaching an amicable agreement.

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