



To: All News Editors

Thursday, July 08, 2010

## **NWC MONA WATER SYSTEM TASTE ADVISORY**

The National Water Commission (NWC) wishes to advise customers in Kingston and St. Andrew served by the Mona Water Treatment Plant, that the NWC has received reports of an unusual taste to the water being received in some locations.

Since receiving those complaints, the NWC has re-tested and confirmed that the bacteriological quality of the water being distributed is safe for public consumption. This is so notwithstanding the poor aesthetic quality of the unusual taste. The NWC has also identified the suspected cause of the unusual taste which is related to seasonal changes in the ambient water quality.

Since yesterday, the NWC has taken several steps to treat with this unfortunate aesthetic nuisance. These steps include a stepped-up treatment regime and flushing of portions of the Mona Water Supply network to remove any remaining undesirable taste from the water.

The Ministry of Health – the NWC’s water quality regulator - has also conferred with the NWC on the issue and has been advised of the steps being taken to resolve it.

It is also to be noted that even as the problem is being corrected, customers supplied via tanks may experience lingering traces of the problem even after the issue has been corrected at the treatment plant and on the distribution system. The NWC apologizes for the unusual taste and assures the affected customers not only that the water is safe but also that the issue is receiving its urgent attention.

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**Contact: Corporate Public Relations Department 929-1128**