

NWC NOTICE TO THE PUBLIC

Recently, it has come to the attention of the National Water Commission (NWC) that unscrupulous persons have been attempting to commit acts of fraud against members of the public by approaching customers and misrepresenting themselves as collecting funds on behalf of the NWC.

The National Water Commission wishes to advise and remind members of the public that, in the first instance, the NWC only collects cash for payment against customer accounts at the cashier counter at its Commercial Offices or through the offices of authorized payment agencies. No employee or anyone else is authorized to collect cash on behalf of the NWC on the streets or at customers' premises.

Secondly, all persons doing business on behalf of the NWC are duly identified and are required to produce their company identification at the customer's request.

Thirdly, persons in arrears to the Commission are always directed to make their payment to the NWC through its Commercial Offices or the offices of its authorized payment agencies.

The public is therefore warned not to pay cash to anyone approaching them at their premises and claiming to be collecting cash on behalf of the NWC and to be careful in transacting business with persons purporting to be doing so on behalf of the NWC. Any such suspicious approach by anyone should be reported to the nearest police station, 119, or the NWC's Security Department at 929-5430-5.