



TO: ALL NEWS EDITORS

Thursday, May 19, 2011

PROLONGED DRY SEASON IMPACTING SOME NWC CUSTOMERS **NWC Urges Conservation and Cooperation**

Despite careful water management measures implemented by the National Water Commission (NWC) to ensure the maximum availability and distribution of supplies, some customers of the National Water Commission (NWC) are now feeling the effects of the prolonged dry season.

As a result of the continuing decline in inflows and storage levels caused by the long dry season, a number of water supply systems are unable to provide full service to meet the increased demands from all the customers connected to them. This has resulted in some customers receiving intermittent or regulated supply, low water pressure or no water for extended periods, depending on their elevation and location on the affected system.

The extended dry season is affecting particularly small surface source water supply systems, to varying degrees, in most parishes. Among the affected water supply systems are the Hermitage/Constant Spring Water Supply System in the Corporate Area; Second Breakfast Water Supply System in Rural St. Andrew; Somerset/Trinityville Water Supply System in St. Thomas; Goldmine and Guys Hill Water Supply Systems in St. Catherine; McNie Water Supply System in St. Ann; Dornoch Water Supply System in Trelawny; Mt. Carey, Mafoota and Endeavour Water Supply Systems in St. James; Kendal and Logwood Water Supply Systems in Hanover; and Dantrout Water Supply System in Westmoreland.

While it is hoped that the expected May/June rainy season will soon bring some relief, the National Water Commission is urging customers to conserve on their use of water, store water for the periods of disruption and to cooperate with the water management measures which may be in force on their particular water supply system.

The NWC will continue to closely monitor the situation and will make adjustments as the situation warrants.

Further information may be obtained through the NWC's Customer Care Centre at 1 888 CALL NWC (that is, 1-888-225-5692). The National Water Commission apologizes for any inconvenience caused to its valued customers, as every attempt is made to provide the most reliable service possible.

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