



To: The News Editor

August 29, 2011

Turbidity & Power Supply Problems Affect NWC Systems

The National Water Commission is advising that **four of its water supply systems in St. Thomas are out of operation due to turbidity** following heavy rainfall on the weekend. Systems that are affected include: the **Cedar Valley Filter Plant, Davis Mountain, Bath and Somerset/TrinityVile relift stations.**

Customers who are served by these facilities will therefore experience no water conditions until the turbid conditions have abated.

In the meantime, power supply problems are affecting the **Lucky Hill, Gayle Spring, Industry Pen and Charles Town water supply systems in St. Mary** as well as **Castle James, Bucky Plain pumping stations and the Kirkland relift station in St. Andrew.** The **Spring Garden** and the **Arcadia pumping stations in St. Thomas** are also out of operation due to challenges with power supply and electrical problems respectively.

These no power supply conditions have been reported to the Jamaica Power Supply Company Limited and every effort is being made to restore normal operations at the affected facilities at the soonest possible time.

The National Water Commission apologizes for any inconvenience caused to its valued customers in these instances and is working assiduously to ensure the earliest restoration of service. For further updates and assistance, customers may call toll free at 1-888-CALL – NWC (1-888-225-5692).

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