



To: The News Editor

June 23, 2017

## **NWC RESUMES APPLICATION OF LATE PAYMENT FEES**

The National Water Commission (NWC) is advising all customers that the application of Late Payment Fee (LPF) component to water bills will resume **effective July 1, 2017**, with the full approval of the Office of Utilities Regulations (OUR).

This Late Payment Fee is Two Hundred and Fifty dollars (J\$250.00) and will only be charged on water bills which are not paid by the due date. It will be applied on the day after the due date to subsequent bills, where the account has not been settled in full.

NWC Customers are therefore urged to pay special attention to ensuring that all water bills are paid in full before the due date and thereby avoid late payment fees.

Customers are encouraged to take full advantage of the many payment outlets available, such as:

- Bill Express
- Paymaster
- NWC IPay
- Alliance Investment Management Ltd.
- Credit unions of Jamaica
- CIBC First Caribbean International Bank
- Jamaica National Building Society (JNBS)
- National Commercial Bank (NCB)
- Prime Trust Financial
- Sagicor Bank
- Scotiabank Jamaica Ltd.
- Victoria Mutual Building Society (VMBS)

In addition to the 12 NWC commercial offices island wide, the NWC recently launched its NWC IPay online payment platform. Payments can be made using **Keycards, Mastercards and Visa credit cards.**

The NWC's late payment fee was first implemented as part of a comprehensive revenue improvement programme that also included an Early Payment Incentive of \$250.00 per occasion for payments made by the due date. While the Early Payment Incentive has continued uninterrupted since being launched in July 2015, the Late Payment Fee component was voluntarily suspended by the Commission since late last year and subsequently by the Office of Utilities Regulation (OUR).

Following meetings between the OUR and the NWC, the OUR as indicated its approval for the resumption of the late fees effective July 01, 2017.

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**CONTACT: Corporate Public Relations Department**