



To: All Editors

February 17, 2025

**OPERATIONAL ISSUE IMPACTING OPERATION AT THE FARM HEIGHTS  
FACILITY IN ST. JAMES**

Customers in **Farm Heights, Porto Bello and Section C, St. James** served by the **Farm Heights Relift Station** are without water due to an operational issue affecting the facility.

The National Water Commission's (NWC) team will be conducting a motor replacement at the facility and aims to have water supply restored to the affected customers by 6:00pm, today, February 17<sup>th</sup>.

NWC regrets any inconvenience caused and craves the patience and understanding of its valued customers.

-END-

CONTACTS: **Community Relations Department (Western)**  
**876-727-8069**  
**Corporate Public Relations Department**  
**876 929-1128, 876 929-5430-5**

**Toll Free: 888-225-5692**