



# NEWS

To: All News Editors

September 18, 2024

## UPDATE

### **NWC WORKING TO RESTORE WATER SUPPLY IN SECTIONS OF ST. ELIZABETH, AMID SETBACKS**

The National Water Commission (NWC) is apologising to customers served by the **New Forest Deep Well in St. Elizabeth**, for the delay in restoring their water supply. The necessary replacement parts for the pump had to be sourced overseas, which resulted in unforeseen delays beyond the supplier's control.

NWC expects these issues to be resolved by the end of the week with the installation of the new pump scheduled for completion by **Sunday, September 29, 2024**.

Once the installation is finalized, normal water supply distribution will resume to affected areas, including **New Forest, Bull Savannah, Alligator Pond, Duff House, Course Road, Port Kaiser Road, Green Olive** and surrounding communities.

In the meantime, the NWC is providing trucked water services to affected customers who are encouraged to call 888-225-5692 toll-free to request water delivery.

The NWC sincerely regrets the inconvenience caused and appreciates the continued patience and understanding of its valued customers.

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