



**The News Editor
2018**

January 5,

PAY EXACT OR ROUND UP TO BENEFIT FROM \$250 PAYMENT INCENTIVE - NWC

As the National Water Commission (NWC) continues to promote responsible water bill payment, the company

is also encouraging its customers to be financially prudent. For the New Year, the NWC urges its customers to

save money by taking full advantage of its early payment incentive by paying their water bills in full and on time.

Following a series of complaints and analysis of customers' bills over the past several months, the NWC has found

that some customers who believed they were entitled were not benefitting from the payment incentive of \$250

that is applied for paying in full and on time. This, because they were actually dropping off the cents from the total

amount due rather than paying exactly what is on the bill or rounding up the payment to the next dollar.

The NWC wants to point out that while the sum being left unpaid may appear small for one month, customers are

reminded that they stand to lose up to \$3,000 over a one-year period if they continue to round down.

Customers are therefore encouraged to exercise vigilance, pay on time and in full and get the reward....don't lose it.

-END-