UNDERSTANDING YOUR NEW WATER METER

The National Water Commission (NWC) is now installing new water meters at many customer premises islandwide. The new Diehl Hydrus brand meters allow customers to better monitor their water usage with more ease, as well as enable NWC to remotely read the meter.

This is what the face of the new meter looks like:

- Serial Number
- Reading, in cubic meters (m³), will appear on your bill.
- If the Flow Indicator is greater than zero, there is a leak or water is being used beyond the meter.

When checking your consumption

Day 1
- Note the reading on day 1
  - Day 1 reading is 25
  - 25.000 (m³)

Day 2
- Note the reading on day 2
  - Day 2 reading is 26
  - 26.000 (m³)

Then subtract day 1 figure from day 2. The difference will be equal to your consumption within the period from day 1 to day 2.

Therefore
- Day 2 = 26
- Day 1 = 25
- Consumption = 1m³

Note
1 cubic meter (m³) = 1000 litres

When checking for leaks:
- Turn off all taps
- Observe the flow indicator – once it is greater than zero, there is a leak in the system
- Call in a plumber to locate and repair leak(s)
- If you have a tank, check for leaks when the tank is full.
READING THE SOLID STATE METER

- Optical touch button is used to switch to various displays
- Cover Optical touch button until the READING display appears
- Observe the small arrow on the right side of the meter, pointing to the unit (m³)
- Reading display will show three (3) digits after the comma.